



# CAPABILITY STATEMENT

## COMPANY OVERVIEW

Reliant Couriers is a North Carolina-based, owner-operated courier company specializing in medical, pharmaceutical, laboratory, and legal deliveries. Founded by Stephanie Shennett, the company is built on reliability, compliance, and hands-on experience supporting healthcare and residential service providers.

With a strong background in time-sensitive and confidential deliveries, Reliant Couriers provides dependable courier solutions designed to support patient care, operational efficiency, and regulatory compliance. Every delivery is handled with professionalism, discretion, and attention to detail.

## CORE COMPETENCIES

Medical & Pharmaceutical Delivery – Secure, time-sensitive transport of medications, specimens, and healthcare materials for clinics, pharmacies, laboratories, and care facilities.

Laboratory & Specimen Transport – Professional handling and delivery of bloodwork and medical specimens with strict adherence to chain-of-custody and compliance protocols.

Same-Day & Expedited Courier Services – On-demand and scheduled deliveries, including STAT, after-hours, and weekend service for healthcare and professional clients.

## NAICS CODE

**492110** Couriers & Express Delivery

## PAST PERFORMANCE

- The Laurels Living Transition Program (Charlotte, NC) – Medication delivery services supporting individuals with intellectual and behavioral health disabilities, including documentation and compliance tracking.
- Smiling Faces (Concord, NC) – Delivery of meals, medications, and essential supplies to seniors and special-needs clients within residential care programs.
- Pathogen Labs (Salisbury, NC) – Transport of bloodwork and medical specimens between healthcare providers and laboratory facilities; designated courier for sensitive lab deliveries.

## DIFFERENTIATORS

HIPAA & Bloodborne Pathogens (BBP) Certified  
Chemotherapy (Hazardous) Drugs Transportation Certified  
Certified Dispatch Operations  
Administrative & Compliance Best Practices Certified  
Healthcare & Residential Agency Experience  
Secure, Confidential Handling of Sensitive Materials